Appl. No. 10/699,439 312 Amendment Dated 6/16/2010 Response to Examiner's Amdt Dated 6/9/2010 Law Group LLP

## REMARKS

Claims 1, 11, 13, 14, 15, 18, 27, 29, 30, 31, 41, 43, 45, 55 and 57 have been amended. No new claims have been added. Claims 3, 12, 17, 25, 28, 36, 42 50 and 56 were earlier cancelled. Claims 10, 26, 40 and 54 are cancelled herein. Claims 1, 2, 4-9, 11, 13-16, 18-24, 27, 29-35, 37-39, 41, 43-49, 51-53, 55, 57 and 58 are pending.

We wish to thank Examiner Tiv for taking the time to prepare the Examiners Amendment mailed June 9, 2010. However, some inconsistencies were noticed in the amendment. Therefore, we have filed the above amendments so that the claims are accurate. As such, we request that the above amendments be made to the claims prior to issuance.

The primary amendments made involve moving the limitations from cancelled claims 12, 28, 42 and 56 into an appropriate position within independent claims 1, 18, 31, and 45, respectively. The Examiner's amendment had already moved these limitations from the dependent to independent claims, but the location of the limitations within the independent claims was not correct. A similar amendment was made to independent claim 15.

In addition, to make these amendments to independent claims 1, 18, 31, and 45, upon further review, the term "request history data" was needed. This limitation was recited in claims 10, 26, 40 and 54. The limitations from claims 10, 26, 40 and 54 were added to independent claims 1, 18, 31, and 45, respectively. As such, claims 10, 26, 40 and 54 are now cancelled.

Further, cancellation of claims 10, 26, 40 and 54 necessitated amendments of the dependencies in claims 11, 13, 14, 27, 29, 30, 41, 43, 55 and 57.

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The Examiner is invited to call the undersigned registered practitioner to answer any questions or to discuss steps necessary for placing the application in condition for issuance.

Respectfully submitted,

Date: June 16, 2010

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